

Where to go for more information

If you have any queries regarding these gas replacement works, please contact our customer services team on **02920 270653**.

If you have any queries or concerns please contact us on **02920 270653** or **customer.enquiry@wwutilities.co.uk**



WALES&WEST
UTILITIES

*WORKING TO KEEP
OUR CUSTOMERS **SAFE***

**SMELL GAS?
CALL FREE ON
0800 111 999***

*all calls will be recorded and may be monitored



WALES&WEST
UTILITIES

*WORKING TO KEEP
OUR CUSTOMERS **SAFE***

GAS MAINS REPLACEMENT WORK OLDFIELD PARK BATH

Wales & West House Spooner Close Celtic Springs Coedkernew Newport NP10 8FZ
T. 029 2027 8500 www.wwutilities.co.uk

Wales & West Utilities Limited Registered in England and Wales: No. 5046791

This newsletter has been designed to keep you up-to-date with Wales & West Utilities' plans for strengthening the gas network for residents and local businesses in your area

INTRODUCING WALES & WEST UTILITIES

Wales & West Utilities (WWU) owns, operates and maintains the gas mains and service pipes that deliver gas to homes and businesses across Wales and the South West of England, ensuring the safety and security of gas supplies to more than 7 million people through our network of some 35,000km of gas pipes.

We also deal with gas emergencies and it is our people who respond to gas emergency calls by providing a 24-hour, 365 days a year service to ensure the safety of our customers and consumers.



Where and when will the work take place?

The work, which will take place in Oldfield Park, Bath is due to commence on Monday 10th September 2012 and is expected to take approximately 23 weeks to complete.

The £384,000 project, will include Third Avenue, Shaftesbury Road, King Edward Road and Oldfield Road and involves the replacement of around 740m of metal gas mains, together with approximately 45 services, supplying gas to both residential and business consumers in the vicinity.

Why is it necessary?

The replacement of gas mains and associated services is a requirement of the Government's Health and Safety Executive (HSE) and is essential to maintain the safe and secure supply of gas to the area.

WWU has a 30-year multi-million pound gas mains replacement programme where old metal pipes within 30 metres of buildings are replaced with modern plastic alternatives with a lifespan of more than 80 years.

Who will oversee this work?

Operations Officer Ian Waite will oversee the project. Having been in the gas industry for over 35 years, Ian is an experienced and highly professional member of the team.

He said: "We will have a team of experienced gas engineers on site throughout the project to ensure that the work is completed quickly, efficiently and with minimum disruption.

"Wales & West Utilities is very aware of the effect of this work on local people and businesses and is working closely with the Highway Authority and local councillors to minimise inconvenience".

Business as usual!

All businesses in the affected area will be open as usual and deliveries will be accommodated.

How will traffic flow be managed?

In agreement with the Highways Authority and for the safety of road users, pedestrians and the workforce involved in the project, a traffic management plan will be introduced.

A temporary road closure will be required on Third Avenue commencing from 10th September to 26th October 2012.

King Edward Road will also require a road closure which will be in place from 22nd October until 21st December 2012.

Temporary two-way traffic lights will be required on Oldfield Road.

Unfortunately, bus routes will be affected, details of which can be obtained from the local bus company.

How are we communicating with those affected?

In addition to this newsletter, letters will also be sent by WWU to all those affected by the works. Direct contact by WWU appointed personnel will also be made to ensure that everyone is aware of the importance of gaining prompt access to properties to replace and reconnect services.

Experience has shown that this is one of the key issues in the timely completion of projects.

The co-operation and assistance of local residents and businesses in making sure that access is available will contribute greatly to the timely and successful outcome of this important gas replacement work.